



Secure Payment Processing

Protect your customer's credit card information and keep sensitive data out of your contact center tech stack

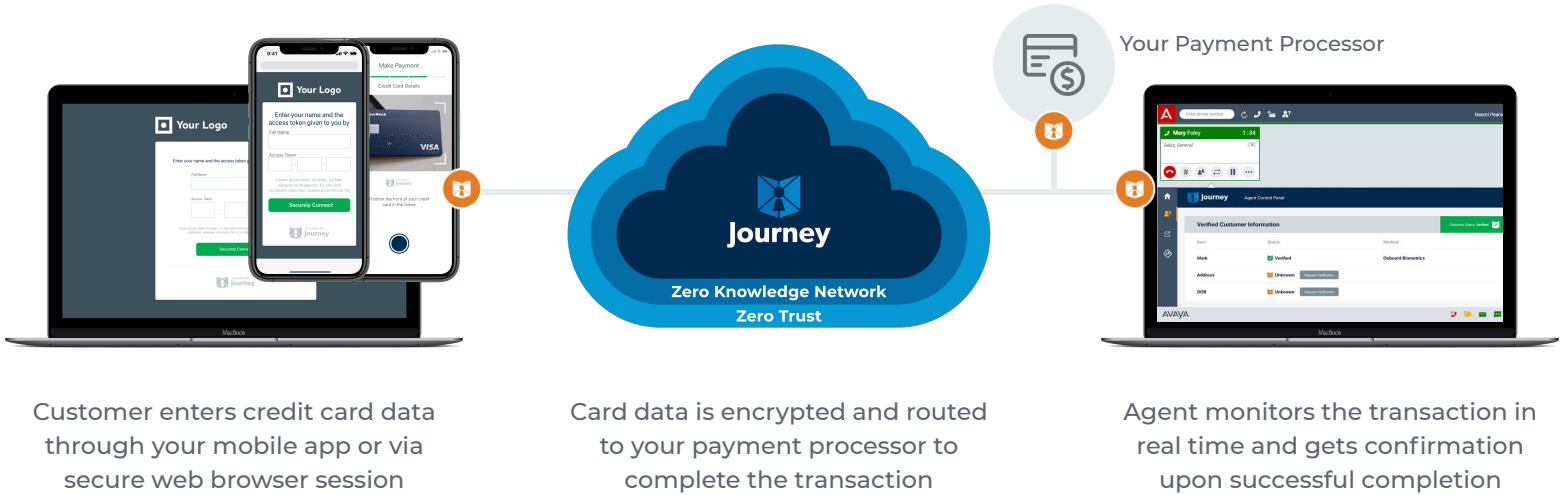
A Better Solution For Secure Payment Processing

Secure payment processing is a critical in today's contact center environment, especially for companies deploying work-from-home agents

Our solution solves for PCI compliance and eliminates the need to send customers to a frustrating IVR system hoping they complete the payment



Secure and Improve Online Payment Processing with Journey's Trusted Identity Platform



Watch a 3-minute demo at <https://journey.ai/video-library/>

Why Journey



- Reduce PCI regulatory compliance scope to near zero and solve for HIPAA/GDPR/CCPA directives
- Keep credit card and sensitive data out of the contact center tech stack and away from agents
- Eliminate inefficient pause/resume as well as data redaction and scrubbing exercises
- Stop sending customers to frustrating IVR systems and hope they complete the transaction
- Leverage advanced services like new-customer digital onboarding, customer identity verification, document signing and mobile app integration

Why Avaya



- Trusted Identity solutions deliver unique value add for Avaya customers - especially in financial sector, healthcare, and retail market segments
- Deep integration with Avaya tech stack to support the widest possible breadth of use cases
 - ✓ Avaya Workspaces for Elite & Oceana
 - ✓ Avaya Experience Portal
 - ✓ Avaya Proactive Outreach Manager
- Opportunity to drive customer upgrades and Avaya professional services engagements to design and deliver services - backed by Journey resources throughout

Contact Us Today to Learn More

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